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June 28, 2012

Ms. Marlene H. Dortch Office ofthe Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President- High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

Mr. Burl Haar Executive Secretary Minnesota Public Utilities Commission 121 7th Place East, Suite 350 St. Paul, MN 55101

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Dear Ms. Dortch, Ms. Majcher, and Mr. Haar:

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Zumbrota Telephone Company, Study Area Code 361515

Should you have any questions, please contact me via email at tcampbell@otcpas.com or by phone at (651) 621-8511.

Sincerely,

Thomas W. Campbell,

Consultant

Enclosures

CC: Zumbrota Telephone Company

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6), (h) WC Docket No. 10-90

§ 54.313(a)(2) - Outage Reporting

My company collected this information pursuant to state utility commission requirement. A copy of the submitted report is attached.

§ 54.313(a)(3) - Unfulfilled Service Requests

My company collected this information pursuant to state utility commission requirement. A copy of the submitted report is attached.

§ 54.313(a)(4) - Customer Complaints per 1,000 Connections

My company collected this information pursuant to state utility commission requirement. A copy of the submitted report is attached.

§ 54.313(a)(5) - Service Quality Standards and Consumer Protection Rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) - Ability to Function in Emergency Situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) - Local Rate Floor Data

I certify that the reporting carrier receives or is projected to receive High Cost Support in 2012 and has no monthly residential rates (plus charges as defined) less than \$10.

I am authorized to make this certification on behalf of the reporting carrier and to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below.

| Clara City Telephone Company MN 361370 Sacred Heart Telephone Company MN 361476 Starbuck Telephone Company MN 361487 | Company Name | State | Study Area Code |
|--|--------------------------------|-------|-----------------|
| | Clara City Telephone Company | MN | 361370 |
| Starbuck Telephone Company MN 361487 | Sacred Heart Telephone Company | MN | 361476 |
| | Starbuck Telephone Company | MN | 361487 |
| Zumbrota Telephone Company MN 361515 | | | |

[Signature of Corporate Officer] Date: June 18, 2012

Bruce Hanson Treasurer

[Printed Name of Corporate Officer] [Title of Corporate Officer]

MINNESOTA PUBLIC UTILITIES COMMISSION

REQUEST FOR CERTIFICATION

Public federal Universal Service Fund Utilities Commission (the "Commission") in order to be eligible for support from the Zumbrota Telephone Company is seeking certification of eligibility from the Minnesota

carriers listed will only use the support for the provision, maintenance, and upgrading of State are eligible to receive federal support during the 12-month period and must certify that the the form of a letter from the State Commission. The letter must identify which carriers ("USAC") on or before October 1, 2012. The certification may be presented to these entities in Communications Commission ("FCC") and the Universal Service Administrative Company facilities and services for which the support is intended four quarters during calendar year 2013 is currently due to be filed with the Federal The certification required for rural carriers to receive federal universal service support for in the

are included in the federal definition of universal service, to approximately 1,760 access lines previously been designated by this Commission as an eligible telecommunications carrier. within its established rural service area in Minnesota Company provides local exchange telephone services, including all of the essential services that Zumbrota Telephone Company is a rural incumbent telephone company that

Commission make the appropriate certification to the FCC and USAC Based on the information in this filing, Zumbrota Telephone Company requests that the

Telephone Company in 2011 and estimates of the expenditures for years 2012 and 2013 for the Exhibit A provides details as to the expenditures that were incurred by Zumbrota

universal service principles federal universal service support for these purposes is clearly consistent with the federal and maintain high quality service. Specific projects are listed on Attachment 1. telecommunications facilities and equipment as necessary to meet evolving service requirements rates for its local exchange services that are affordable and reasonably comparable to rates being federal universal service support will enable Zumbrota Telephone Company to: in 2012 to offset a portion of 2012 expenditures incurred as shown in Exhibit A. service. Consistent with the universal service principles set forth in the federal law and also the provision, maintenance, and upgrading of facilities and services supported by federal universal FCC orders, for Zumbrota Telephone Company will use federal universal support amounts received the same services in urban areas; and 2 to continue to upgrade (1) maintain This use of The use

in compliance with this requirement. filed on a service area basis instead of a wire-center basis. The following information is provided quality improvement plan is to be used instead of a five year plan; and (ii) information may for universal service support to comply with the annual filing requirements adopted by the FCC in CC Docket 96-45, FCC 05-46 with the modifications that: In Docket P-999/M-05-741 the Commission ordered carriers seeking annual certification (i) a report on a two-year service

service area. As an incumbent local carrier Zumbrota Telephone Company upgrades and replaces requirements and maintain high quality service throughout Zumbrota Telephone Company's upgrade its telecommunications facilities and equipment as necessary to meet evolving service facilities and equipment as necessary Zumbrota Telephone Company's service quality improvement plan is to continue to

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Commerce and the Department of Administration. have been made during the current year. The existing maps are on file with the Department of Zumbrota Telephone Company has not provided maps as no changes to our service areas

Additional information required is provided as follows:

- During the year of 2011 there were no outages that required reporting to the FCC.
- no unfulfilled requests for service customers that requested service during 2011 and at December 31, 2011, we had Zumbrota Telephone Company was able to provide service to all potential
- . is estimated at less than 1. The number of complaints of service quality per 1,000 handsets or lines for 2011
- incumbent local exchange carrier. The attached affidavit contains the required certifications as they pertain to an
- Attachment 1 is a listing of the largest projects for the next two years

U.S.C. distribution to the Company in 2013 to the FCC and USAC indicating that Zumbrota Telephone Company is in compliance with 47 Zumbrota Telephone Company requests that this Commission issue an appropriate certification Based on the foregoing information, the enclosed Exhibit A and the enclosed Affidavit, S 254(e) and should receive all federal universal service support determined for

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